

2018 Point-In-Time Homeless Count

VOLUNTEER TRAINING

WHAT IS OUR GOAL?

- Volunteer Safety!
- Comprehensive survey of people experiencing homelessness in Ventura County
- Be respectful of our homeless neighbors
- Learn who they are and gather data on their needs
- Report data to HUD as required by federal funding

Preparation for Count Leads

- Include public safety partners in determining target areas for sending volunteers
- Include service providers to survey persons in encampments
- Include areas where persons park overnight
- Send volunteers to service site locations or recruit those agencies to conduct count. Service sites include food pantries, meal locations, clinics, etc. (Service sites may be surveyed in days following count if they are NOT open the day of the count).

Getting Started with the Point in Time App

Step 1: Download the Counting Us mobile app from [Google Play](#) or the [App Store](#).

Search for the term "Counting Us" or use the QR code to the right to find the app.



Step 2: Tap Register

This will bring you to the registration form

Step 3: Register

Enter your info and tap "Submit Registration"

Step 4: Enter your info

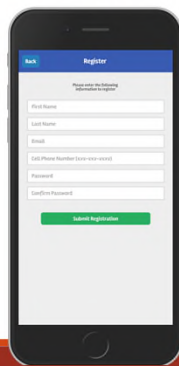
Tap "Log In" & then tap "Choose Count"

Step 5: Join a Count

Enter the Setup Key of
VENT18
and tap "Join Count"

Step 6: Select the applicable survey

Surveys available are based on your count



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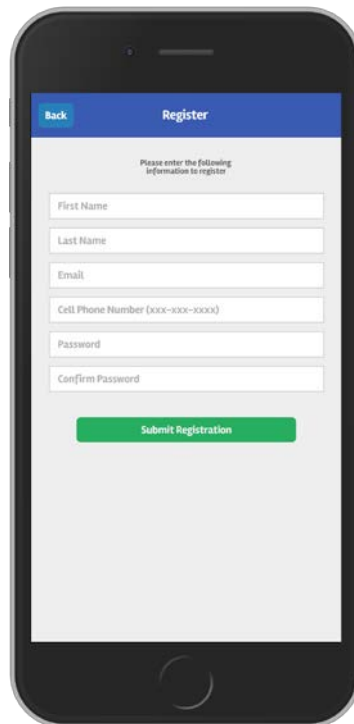
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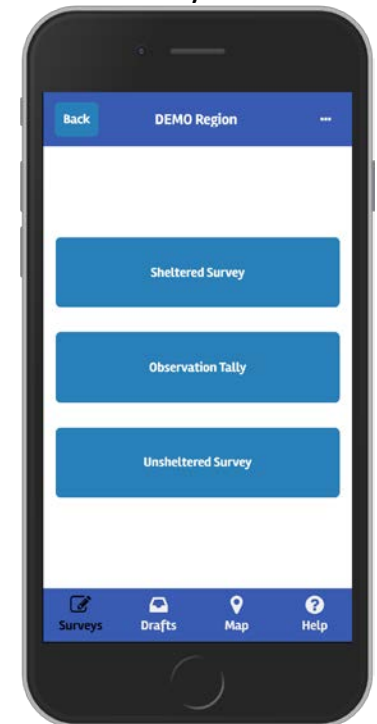
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Follow us on Twitter @SimtechInc and use #HomelessPIT to help bring awareness to this important work!

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TIMEFRAME

- Meet at 6am
- Volunteers will be paired up and assigned a zone or area to count
- Volunteers will count until Noon OR until they have surveyed all identified persons in their zone



BE PREPARED

- Wear comfortable walking shoes and layers
- Rain or shine
- Fully charged cell phone



wildHow to Be Prepared for a Hike

WHO IS COUNTED?



Volunteers should only count persons who slept OUTSIDE or a place not meant for human habitation.

This could include:

Parks/Beaches

Cars/Campers

Tent/Encampment

Shed/Storage facility/Garage

Streets

***Persons who stayed in an emergency shelter or transitional housing program will be counted through reporting from the programs.*

MORNING OF THE COUNT

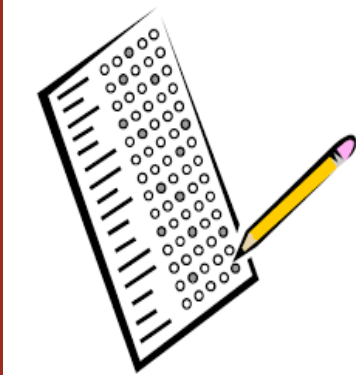
Check-In with Site Coordinator

Receive map and assigned zone and count partner

Deploy to assigned count location

Survey individuals and families experiencing homelessness

SURVEY QUESTIONS



Greet Person: Good Morning!
 Introduce Yourself
 Explain that you are volunteering in a survey of
 homeless persons

Ask if identified person slept in place not meant for
 human habitation on Wednesday February 21st

If YES: CONTINUE WITH SURVEY

If NO: STOP and move on

WHAT IF A PERSON REFUSES?



Not everyone will want to participate
 in the survey.

Respect their wishes.

Answer survey by Observation only
 and move on.

Safety is our #1 priority

COMPLETING THE SURVEY

Please review survey instrument.

We are surveying singles, couples and families in this count.

Other questions are to help gather information on demographics, subpopulations (Veterans, Youth, Families) and specific needs.

WHAT IF SOMEONE NEEDS HELP?

- For serious emergencies call 911
- Provide 2-1-1 card
- Do NOT give money or rides
- If you have questions call your Lead



WHAT ABOUT SAFETY?

If you do not feel safe in a particular area, please report to your coordinator and we will send a team of staff out to count that area.

STAY WITH YOUR TEAM



ALL DONE! WHAT NOW?



Return to Count Headquarters and Debrief with Count Leader

Tell your friends what you learned and experienced!

Get involved in ending homelessness

Watch for final report in 2018

